



USA Legal Network

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Customer Feedback Form

Dear Valued Customer,

Thank you for choosing USA Legal Network. It is our great pleasure to provide you the best quality of service at all times. Your honest feedback will help us to serve you better and improve our service standards. Thank you

Customer Name:

Business Name:

Strongly Agree Agree Disagree Strongly Disagree

Court Department

- 1) Responds to my inquiries in a timely manner.
- 2) Staff interactions are a positive experience.
- 3) Satisfied with quality of service provided.
- 4) Pleased with the level of communication.

Process Department

- 5) Responds to my inquiries in a timely manner.
- 6) Staff interactions are a positive experience.
- 7) Satisfied with quality of service provided.
- 8) Provided consistent status updates along the way.

Document Retrieval

- 9) Responds to my inquiries in a timely manner.
- 10) Staff interactions are a positive experience.
- 11) Satisfied with quality of service provided.
- 12) Provided consistent status updates along the way.

Messenger Services

- 13) Responds to my inquiries in a timely manner.
- 14) Staff interactions are a positive experience.
- 15) Satisfied with quality of service provided.
- 16) Pleased with the level of communication.

Billing

- 17) Invoices are received on time.

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Is there anything else you would like us to know about your experience?